

Eaves Housing for Women Limited
(A company limited by guarantee)

Report and Financial Statements
For the Year Ended 31 March 2010

Charity Number: 275048
Company Number: 1322750

Eaves Housing for Women Limited
Report of the Trustees for the year ended 31st March 2010

The Board of Management presents its report and audited financial statements for the year ended 31st March 2010.

Reference and Administrative Information

Charity Name: Eaves Housing for Women

Charity Registration Number: 275048

Company Registration Number: 1322750

Registered Office and
Operational Address: Unit 2.03
Second Floor
Canterbury Court
Kennington Park
1-3 Brixton Road
London
SW9 6DE

Board of Management

| | | |
|-------------|---|------------|
| L Wilson | Resigned 5 th August 2010 | |
| S Joseph | | |
| K Allen | Resigned 23 rd April 2010 | |
| P Young | Resigned 3 rd November 2010 | Chair |
| F Wilkinson | | |
| S Trinder | Resigned 12 th May 2010 | Vice Chair |
| J Harris | Re-elected 14 th June 2008 | Treasurer |
| E Carey | Elected 14 th May 2009 | |
| | Resigned 17 th November 2009 | |
| C Hutton | Elected 6 th August 2009 | |

Secretary

D Marshall

Chief Executive

D Marshall

Deputy Chief Executive

E Wallis

Auditors:

Kingston Smith LLP
Devonshire House
60 Goswell Road
London
EC1M 7AD

Bankers:

Barclays Bank plc
29 Borough High Street
London
SE1 1LY

Co-Operative Bank
80 Cornhill
London
EC3V 3NJ

Governing Document

Eaves Housing for Women is a charitable company limited by guarantee governed by its Memorandum and Articles of Association. In the event of the company being wound up, members are required to contribute an amount not exceeding £10 each. Eaves Housing for Women is registered as a charity with the Charity Commission.

Objectives and Activities

The objects of the charity, as set out in the Memorandum of Association are:

- To provide for the relief of poverty and the preservation and protection of the good health of persons, in particular women, who have been physically, sexually, emotionally or psychologically abused or experienced homelessness, mental/physical health or substance misuse problems, through the provision of supported housing and outreach services
- To relieve the physical and mental distress of any children affected by violence in their home
- To undertake, promote and publish research on issues of violence against women

In furtherance of the Objects:

- To support and advise other agencies working in the voluntary and statutory sector on issues affecting women.

Vision and Mission Statements

Eaves vision and mission statements and the values that underpin these statements, were reviewed in November 2009. These statements provide clarity about the ethos and the direction of the charity for service users, staff and external audiences.

Vision Statement

Eaves is a Feminist organisation working towards a society in which all women live free from violence, exploitation, objectification and discrimination.

Mission Statement

To support and promote the interests of vulnerable, excluded and exploited women and girls.

Eaves is a feminist organisation which is committed to:

- Challenging inequalities
- Embracing diversity
- Enabling people to fulfil their potential
- Treating people with dignity and respect
- Promoting innovation

Governance

Eaves is governed by a Board of Management. As set out in Eaves Articles of Association, the Board must have a minimum of three Members all of which must be over 18 years of age. At every Annual General Meeting one third of the Members are subject to retirement on a rotational basis in accordance with length of time in office.

Eaves Board of Management seeks to appoint Members who have a range of appropriate skills and/or knowledge that will assist in governing the charity. An annual skills audit is conducted in order to analyse the skills, experience and knowledge of Board Members and to identify potential gaps in order to undertake targeted recruitment to ensure a broad range of skills is available.

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Report of the Trustees for the year ended 31st March 2010

During 2009/10 Eaves had a knowledgeable and dedicated Board with a wide range of skills and experience including; strategic planning, governance, housing management, social work, voluntary and statutory sector funding, social policy development, human resources, finance, communication and research.

During the period Patricia Young continued as chair and was supported by Sue Trinder as vice chair. In total Eaves had nine Board Members who met quarterly and were responsible for determining strategic direction, ratifying policies and monitoring performance. The Finance Sub Committee also met quarterly to monitor and review in detail the financial management of the charity, reporting back to the Board. A number of Policy and Communication Sub groups were also held.

All Board Members give their time voluntarily and received no benefits from the charity. Any expenses reclaimed from the charity are set out in the accounts. All Members understand their legal obligations under charity and company law.

Board Member Induction and Training

Board Member induction is a two staged process. Initially new potential Members meet with the Chief Executive to discuss the work of the organisation, roles and responsibilities as a Board Member and what skills and experience the individual has to support the development of the charity.

At the second stage of the induction the individual meets the Chair to discuss the work of the Board, strategic direction of the charity, Board structure and meetings and relationship with the executive. Following the successful completion of these two stages the individual is invited to attend their first meeting. A comprehensive Board Member Induction pack provides potential new Members with detailed information about the organisation, including its financial position and Board Member roles and responsibilities.

A survey of Board Members' training needs is conducted. Board Members receive regular project reports, invitations to Eaves planned events, conferences and training opportunities. They also receive copies of any Eaves research publications.

Organisational Structure

Eaves Board of Management appoints the Chief Executive to manage the day to day operations of the charity. To ensure effective operations the Chief Executive has delegated authority, as approved by the Board of Management, in particular in relation to finance and employment issues. The Chief Executive is responsible for working with the Senior Management Team in order to ensure targets are met as detailed in the Department Workplans and the Business Plan.

Risk Management

Eaves Financial Risk Framework is used to systematically assess financial and operational risks. The results from the assessments are detailed on a Risk Register which highlights priorities and draws attention to key areas of concern that could impact on the organisation being able to meet its objectives as detailed in Eaves Business Plan.

Eaves Board of Management continually questions and assesses the major strategic, business and operational risks which the charity faces.

Internal risks in the organisation are minimised through the implementation and monitoring of policies and procedures and action taken for any breaches of these. Regular organisational health and safety meetings are held. These meetings monitor and review risk assessments, identify and address all health and safety issues including protection from abuse. Regular reports on different aspects of risk are reported, as appropriate, on a quarterly or annual basis to Eaves Finance Sub Committee and the Board of Management.

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During this period Eaves were reviewed by 2 Supporting People Teams and 2 Registered Social Landlords. In addition the organisation's work in the Poppy and Lilith Projects was reviewed by the Home Office, London Councils and other funders.

Eaves were also assessed by Investors in People and achieved full recognition under this scheme. Through the accreditation process Eaves has increased and improved the quality of performance and service delivery. In addition the organisation continued to be a member of the Fundraising Standards Board and Institute of Fundraising. Both memberships will provide Eaves' supporters with the confidence that Eaves fundraising activities are based on codes of good practice and that the organisation has appropriate processes in place to deal with complaints.

Related Parties

Eaves works in close partnership with a number of statutory agencies. These include the Home Office, Metropolitan Police and Immigration Service which are key in enabling Eaves to support and improve the lives of many of our service users. In addition Eaves has worked with Supporting People Teams in 4 London boroughs and 7 Registered Social Landlords which provided funding and accommodation respectively, and monitored the quality of refuge/supported housing services that the charity manages.

Other important agencies from the voluntary sector which have worked closely with Eaves to challenge inequality and fight for changes and improvements that impact on the lives of vulnerable women include: Amnesty International, Anti Slavery International, OBJECT, Ashiana, Against Violence and Abuse (AVA) and the Women's Aid Federation of England.

Statement of Public Benefit

In planning our activities for the year Eaves Board of Management and senior managers ensure that activities are in line with the organisations constitution and follow the guidance on public benefit as laid down by the Charity Commission.

Eaves is committed to ensuring equal access to service users and has Equality and Diversity Policies and Procedures in place, regularly trains staff on diversity issues and monitors the ethnicity, age, origins and ability of service users.

All services delivered by the organisation were accessible predominantly to women and their children living in, or agencies working in, London or with regards the Sojourner and Poppy Project's working with vulnerable women both nationally and internationally.

Activities Undertaken to Achieve Public Benefit

Achievements and Performance

Following a year of strategically re-positioning the organisation, 2009/10 saw the bedding down of the new projects particularly the Scarlet Centre (a drop in and advice project with supporting services for vulnerable women and those who have experienced all forms of sexual violence) and its satellite services and the newly expanded Poppy (anti-trafficking) Project.

Serafina (domestic violence project) focussed on improving the delivery of services for women and children in its refuges and the community and Lilith Research and Development had major successes with the delivery of a wide range of research projects and campaigning for Clause 14 of the Policing and Crime Bill making it illegal to purchase sexual services from someone who has been exploited.

Governance

One new Member was appointed to the Board for a short period during this financial year.

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All of Eaves' Board of Management meetings were quorate. In addition 4 Finance Sub Committee meetings were held to examine and review in detail the organisation's financial performance, prepare budget reports and recommend them to the Board for approval.

Other Sub Committee's that met included the Policy Working Group and Communications Sub Group.

The Board held an 'Away Day' in November 2009 which focussed on:

- Reviewing Eaves core messages including 'Vision' and 'Mission' statements
- Reassessing current services
- Considering current threats and opportunities from different funding sources
- Restructuring central services
- Governance issues.

Lilith Research and Development Team

Key developments for Lilith Research and Development (R&D) over the course of 2009/10 include:

- Consolidation of the team to include seven staff members plus one consultant advisor and four volunteers.
- Further growth of the team's research and lobbying/influencing expertise and capacity at both local and national levels.
- Strengthened relationships with external voluntary and statutory sector partners (in particular the Greater London Authority and the Metropolitan Police).
- Improved expertise and knowledge-sharing between Lilith and other Eaves teams.
- The development of a well coordinated and managed pool of dedicated Lilith volunteers, who make a vital contribution to the team.

Research

The team's research capacity and expertise has expanded significantly over the last year with the commencement of the Big Lottery funded PE:ER Project (Prostitution Exiting: Engaging through Research). This year's research highlights include:

- The excellent progress of the PE:ER research project in close partnership with London South Bank University, which has been designed to assess the effectiveness of different interventions to support trafficked and non-trafficked women to exit prostitution across England. Data collection for this research is in full flow with over 100 interviews conducted. The project is due to complete in 2011.
- The publication of our research report *Of Human Bondage: Trafficking in Women and Contemporary Slavery in the UK* (Stepnitz, 2009b). The report contextualises labour trafficking internationally and in the UK and looks at the specific experiences of abuse and exploitation experienced by women supported by the Poppy Project who have been trafficked for the purposes of forced labour. The report makes a number of recommendations to Government on actions they should take in terms of law and policy change, improved victim care and service provision, and awareness-raising activities to both tackle and prevent trafficking in this context. In October 2009 Lilith officially launched this report alongside a related research report *Male-Ordered: The Mail-Order Bride Industry and Trafficking in Women for Sexual and Labour Exploitation* (Stepnitz, 2009a) at a high-profile event in the Scarlet Centre. Both reports have since been disseminated to several hundred people in relevant Government and policy-making departments, statutory agencies, frontline services

and other NGOs, and the evidence they contain is regularly used as a basis for our lobbying and influencing in this area.

- The successful publication and launch of our new research report *Men Who Buy Sex: Who They Buy and What They Know* (Farley, Bindel and Golding, 2009) in December 2009. This study is part of a major international research effort being undertaken by the renowned academic Melissa Farley of Prostitution Research and Education (PRE) in San Francisco, which explores the purchase of sexual services in a range of locations across the globe. Eaves collaborated with PRE to conduct the London-based study of 103 men who describe their use of trafficked and non-trafficked women in prostitution, and their awareness of coercion and violence. The report launch took place at a high-profile event in the House of Commons and was very well received by those present. The study has subsequently been used by civil servants and Ministers to inform their approach to the implementation of new legislation targeted at the buyers of sexual services (Section 14 of the Policing and Crime Act).
- Eaves' participation as a key partner in the multi-agency research-based Anti-Trafficking Convention Monitoring Project, alongside Anti Slavery International, ECPAT, Amnesty International, UNICEF, ILPA (the Immigration Law Practitioners' Association), Kalayaan, and the Helen Bamber Foundation. This project was designed to monitor the Government's performance on trafficking in relation to the treatment of victims, with a view to placing pressure on the state to improve its performance in this area. Eaves is contributing data, advice and expertise to this project and is involved in editing and approving the final report.
- A piece of mapping research on sexual violence in the London borough of Kensington and Chelsea. This was a three-month intensive research project which involved gathering data from statutory and voluntary service providers in the borough as well as women living in the borough who have survived sexual violence. We have produced a report of our findings, including recommendations on how sexual violence can be tackled and prevented in the borough in the future.

Campaigning/Lobbying/Influencing

In the last year Lilith R&D has further increased its campaigning and lobbying capacity by drawing upon external expertise and developing important new partnerships within both the voluntary and statutory sectors. Team members are becoming increasingly skilled at influencing. Key highlights in this area include:

- The development, launch and subsequent successes of the *Demand Change!* Campaign. This high-profile campaign, delivered in partnership with OBJECT, calls on the government to fulfil its multiple national and international obligations to tackle the demand for prostitution. This campaign was supported by Gunilla Ekberg, who came on board as Eaves' Policy and Legislative Advisor on Prostitution and Human Trafficking. Through a wide variety of awareness raising, lobbying and media activities under the banner of *Demand Change!* we achieved a major victory in November 2009 with the successful passage of Clause 14 of the Policing and Crime Bill through the House of Lords. Clause 14 makes it an offence to purchase sexual services from someone who has been exploited, and is the first legislation of its kind in the UK to directly tackle the demand for prostitution that fuels the growth of the sex industry and accompanying crimes such as trafficking. The success of the *Demand Change!* Campaign is the culmination of ten years of lobbying and influencing activities and strong leadership by Eaves on the issue of prostitution as a form of violence against women. Following this victory we have continued with our influencing activities to ensure that this new legislation (now Section 14 of the

Policing and Crime Act) is effectively implemented. During this time we also worked closely with key statutory partners such as the Metropolitan Police and the Greater London Authority (GLA) in relation to implementation of the new law. We were joined by the Deputy Mayor Kit Malthouse during an 'awareness raising tour of London' on the eve of the introduction of the new legislation to highlight what the new law means and how it will protect women in prostitution. We also received over 1000 signatures from members of the public in support of our online *Demand Change!* petition. During this same period, we brought the *Demand Change!* Campaign to a number of further key events that provided useful influencing opportunities, including the NUS and TUC Women's Conferences, a meeting of the Communication Workers Union (CWU) Women's Advisory Committee and a debate on prostitution at the Oxford Union.

- Eaves and London South Bank University's joint conference *Developments in Prostitution Policy* in the summer of 2009. The conference included a range of prominent national and international speakers on the theme of prostitution and demand including Fiona Mactaggart MP, Gunilla Ekberg, CATW International and Agnete Strøm, of the Women's Front of Norway, all of whom have been instrumental in introducing legislation to tackle the demand for prostitution in the UK, Sweden and Norway respectively. The conference was well received, with positive feedback from attendees.
- The submission of Eaves' comprehensive responses to the government's consultation on an integrated Violence Against Women and Girls (VAWG) strategy and the London Mayor's VAW strategy.
- The ongoing development of positive links with the GLA. As a result of this good working relationship we were invited to comment on the Mayor's Violence Against Women Action Plan for London, in addition to collaborating with both the GLA and Metropolitan Police Clubs and Vice (CO14) team to stage a very successful 'carding' operation to remove cards advertising prostitution from public telephone boxes around the capital. We subsequently undertook some very positive work with the newly created team tackling prostitution and trafficking (SCD9, formerly CO14) to develop a 'problem profile' on trafficking for the purposes of labour exploitation in order to build the police's knowledge and capacity to investigate such crimes.
- Attendance at vital lobbying meetings during this period. In February we met with Helen Goodman the DWP Minister regarding the advertising of vacancies in the 'adult entertainment industry' by Jobcentre Plus. We provided further evidence to Helen and her team of the highly problematic nature of this policy. This policy has now been reversed by the Conservatives. We were also invited to meet with Olympics Minister Tessa Jowell to discuss our concerns regarding the rise in the demand for prostitution and trafficking associated with the Olympics, and how this can be prevented.
- An invitation from the Equality and Human Rights Commission (EHRC) network on trafficking and the Olympics to chair their working group on trafficking for the purposes of sexual exploitation, in recognition of our work and expertise in this area.
- Lilith's contribution to the organisation and smooth running of Eaves' very successful *Women's Question Time* event in March 2010. The panellists were: Vera Baird QC Labour MP, Theresa May Conservative MP, Lynne Featherstone Liberal Democrat MP and Caroline Lucas Green Party MEP. The event was chaired by the renowned journalist Yasmin Alibhai-Brown and attended by over a 1,000 people including

coach loads of students from schools and colleges, partners from the statutory and voluntary sector and members of the general public. The event was a great triumph.

During this period members of Lilith R&D have also extended our policy development and strategic reach within the women's sector and beyond, continuing to contribute to a number of important working groups including:

- The End Violence Against Women Campaign (EVAW) Committee and EVAW Fundraising and Strategy sub group and the EVAW Prevention Network
- The Women's National Commission Violence Against Women (VAW) Working Group, including the wider Committee and the Sexual Violence and Women's Safety and the 2012 Olympics sub groups
- The Crown Prosecution Service's (CPS) VAW External Consultation Group and Project Assurance Group
- Various of the UK Human Trafficking Centre's (UKHTC) sub groups
- The Government Equalities Office (GEO) Advisory Group for research on the stability and sustainability of the VAW sector.

Second tier support for the women's sector

Lilith R&D has successfully extended its reach further into the women's sector in order to build capacity, and in particular to provide support to smaller organisations working to tackle sexual violence.

Following member consultation, SVAAN (Lilith's Sexual Violence Action and Awareness Network) has invited guest speakers to our bi-monthly meetings to present on a range of topics of particular relevance and interest to the sexual violence sector. Invited speakers at SVAAN meetings during this year include colleagues from the GLA, the Metropolitan Police's Project Sapphire, the Crown Prosecution Service, London and Rights of Women.

As always, meetings have provided excellent networking opportunities for all concerned. Lilith has also successfully recruited new SVAAN members over the course of the year and re-engaged old members too. Positive feedback continues to be received from members about the capacity-building role of SVAAN – for example in our annual members' survey 100% of respondents said that being a member of SVAAN had increased their awareness of the specific issues addressed by the women's sector, and 73% reported that being a member also increased their own participation in borough and/or pan-London decision making processes. During this same period, through both the SVAAN network and Women's Weekly News, we provided the women's sector with information about 17 separate consultations, and coordinated direct responses to nine of these consultations, all of which are related to tackling and preventing VAWG and improving service responses.

Our annual survey of Women's Weekly News (WWN) readers highlighted the continuing widespread popularity and effectiveness of our weekly newsletter. There are currently over 800 registered recipients of WWN, many of whom forward WWN to their friends and colleagues every week. Key findings from this survey include:

- 61% of respondents forward WWN to between one and five other people weekly
- 96% of respondents feel that receiving WWN has increased their awareness of specific issues addressed by the women's sector

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- 72% of respondents reported that receiving the VWN has increased their awareness of borough and/or pan London decision

Poppy Project

The Poppy Project has been providing services to women trafficked into prostitution since 2003. It has developed and grown considerably since then, and is widely recognised nationally and internationally as a centre of best practice and excellence in supporting victims of trafficking.

In January 2009, following a competitive tendering process, it was announced that Poppy had been successful in securing funding for continuing and expanding its services until April 2011. The expanded service constitutes 19 more bed spaces for victims of trafficking, including accommodation services in Cardiff and Sheffield, and a Poppy Outreach service based in Sheffield. We now have 54 full operational beds, 36 in London, 5 in Cardiff and 9 in Sheffield, with 4 spaces funded externally. These services are overseen by a National Coordinator, supported by a Finance and Admin Worker. The Sheffield based Outreach Team Leader oversees Outreach services in the North of England as well as providing support to the Acute services in Sheffield and Cardiff. As of April 2009 we are also able to work with women who have been trafficked into domestic slavery as well as those trafficked for sexual exploitation.

Poppy operate a Resettlement Service to support victims move on from Poppy and into more independent accommodation. Poppy's Outreach Service has provided training to a number of agencies, including prisons and detention centres across the country and have given advice and assistance to police in an East London raid.

Between April 2009 and March 2010, 138 referrals were assisted by Poppy, out of which 50 received accommodation and intensive support, assistance in accessing legal services and dealing with law enforcement agencies. The Outreach Team provided direct assistance to 80 women during the period.

By the end of March 2010 Poppy had received a total of 1551 referrals since its inception in 2002/3, accommodated 277 women and supported 320 women through the Outreach team.

The project continues to build partnerships with voluntary and statutory agencies nationally including the Serious Organised Crime Agency, the newly created SCD-9, which replaced Clubs and Vice and the Met Trafficking Team and the United Kingdom Human Trafficking Centre, Anti Slavery International, Amnesty International and internationally Organisation for Security and Co-operation in Europe, La Strada, Kalayaan, On the Road and International Organisation for Migration.

Poppy worked closely with Ministers and Civil Servants to ensure successful implementation of the European Convention Against Trafficking (ECAT). ECAT came into force on 1st April 2009, including a National Referral Mechanism. Poppy was also involved in setting up the ECAT Monitoring Project, the Anti Trafficking Monitoring Group (ATMG) with voluntary sector partners, to ensure the UK fulfils its obligations in relation to ECAT. A report, entitled *Wrong Kind of Victim* was published in June 2010 and has received extensive media and government response. The ATMG has now been funded for an additional three years and Poppy will continue to be involved in the future.

The Poppy Project has continued to provide training to Asylum Case Owners within the New Asylum Model on identifying and interviewing victims of trafficking. We have also trained more than 200 Competent Authority case owners, those responsible for making trafficking identification decisions within the National Referral Mechanism.

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Poppy staff have attended monthly clinical supervision sessions, facilitated by clinical psychologists at the Trauma Stress Clinic. The sessions have focused on the impact on the team of working closely with highly traumatised women and have been well received by all.

The Poppy Project continues to offer weekly ESOL (English for Speakers of Other Languages) classes and one-to-one and group counselling to all Service Users.

The Poppy Project worked closely with Imperial College and Women to Work to run an additional successful year of HERA, the entrepreneurial/business training to formerly trafficked women. The training was taken up by 25 Service Users from Poppy at the Eaves Scarlet Centre and was facilitated by Imperial College Tanaka Business School. Each Service User has been paired with a mentor with business acumen to offer advice, mentoring and access to work placement.

Poppy Service Users also participated in a 12-session theatre workshop in November and December, culminating in a performance for their housemates and Poppy staff. The workshop was run by Odanadi UK, a charity which also works to combat trafficking and exploitation in India. The workshops allowed the women to learn new ways to communicate, verbally as well as through movement and art. The workshops allowed the women to work on issues of trust and intercultural communication and understanding. We had extremely good feedback from this workshop and are hopeful to offer it again in the future.

Poppy service users are also currently involved in two high-profile court cases; one at the Employment Tribunal and one in criminal court. The Employment Tribunal case will determine whether the court finds one of the Poppy Service Users to have been kept in domestic slavery, and hopefully will award her compensation for unpaid wages as well as the violations of her rights. The other is a criminal trial of three Romanian men who trafficked three young women, one of whom was a minor, into on-street prostitution in Newham. We are hoping that all three men will be convicted of trafficking as well as other charges such as rape and controlling prostitution for gain. We anticipate that these cases will be completed during the next quarter and the judgements will have a significant impact on other pending cases.

Poppy hosted three Stakeholders' Forums; one in London, one in Leeds and one in Bristol. Each forum was well-attended by a wide range of stakeholders and produced excellent discussions. Poppy also published guidelines in conjunction with Anti Slavery International for solicitors taking compensation claims for victims of trafficking.

In June 2010 we were visited by a delegation of government and civil society representatives from Albania. This was an interesting opportunity to discuss similarities and differences in the support programs available, to discuss realities of reintegrating women in Albania, and share expertise. Rights of Women have also given two trainings on relevant legal issues which have been attended by both service users and support workers.

Poppy participated in the 12 month review of the National Referral Mechanism, a central component in identifying victims of trafficking. We hope that our recommendations will be taken on board by the new government.

We have assisted both the Merseyside and Hounslow police in identifying and supporting women following brothel raids.

Two Poppy service users have given evidence in criminal trials which resulted in successful prosecutions resulting in prison sentences ranging from 12 months to a rape conviction with an indeterminate ("life") sentence and one service user was awarded £18,500 by the Criminal Injuries Compensation Authority.

Poppy has run a number of training sessions and participated in roundtables and meetings to develop the service, including:

- Asylum Support Partnership Roundtables on Trafficking Issues
- Participation in the Department of Health Taskforce on Violence against Women and Girls subgroup: Harmful traditional practices and trafficking
- Anti-Slavery Trafficking Roundtable
- Conference on treatment of Chinese Migrants organised by the University of Nottingham and the ILO
- Metropolitan Police Conference
- Key note speaking at the "Hidden Crimes" conference on domestic and sexual violence in Wales
- Hosting a session on trafficking programmes and policy in the UK at the "Immigration and Trafficking in Human Beings" conference in Portugal
- Participation in the Women's National Committee meeting with the US Embassy.

Poppy has also trained the following groups on identification and support of trafficked women:

- Greater Manchester Immigration Advice Unit
- Kalayaan (Domestic Workers' Charity)
- Serious Organised Crime Agency (SOCA)
- Sexual Violence professionals in Wales (statutory and non-statutory)
- Immigration Solicitors in Sheffield
- Yarl's Wood IRC staff

Poppy also hosts the Two Little Girls project which aims to prevent trafficking by working with a number of source countries. The project received £59,304 for the pilot stage of this work from Comic Relief. Eaves monitor the project, budget, expenditure and oversee reporting requirements.

The Scarlet Centre

The Scarlet Centre (providing services for women who have experienced or are at risk of experiencing all forms of violence, particularly sexual violence) became fully operational in June 2009, and was officially launched in September 2009. The event was opened by Theresa May MP and was attended by service users and representatives from 79 agencies across London.

At the Scarlet Centre 6 services are now in operation offering drop in, 1:1 support, telephone advice, and appointment services from Tuesday to Saturday. The services are available and accessed by service users pan London and predominantly funded by London Councils. These services include:

- Advice and Support
- Resettlement
- Young Women's project
- London Exiting Action Project (for women wanting to exit prostitution)
- Amina (a peer support project for women who have experienced sexual violence)
- Counselling

Advice and Support

Within the Advice and Support Team, the centre workers for mental health and substance misuse have supported 344 women and delivered 35 workshops to a total of 186 women during the period. Areas covered include: assertiveness skills, dealing with panic attacks, mental well being and substance misuse. The team has also arranged for the delivery of a range of holistic therapies for service users that have proved very popular. Services are continuing to develop as are relationships with other providers through the Mental Health and Drug and Alcohol Network Forums.

Resettlement

The Resettlement Team has provided support to 234 women in total and delivered 22 independent living workshops to 122 women across London, including women fleeing domestic violence living in refuges. The team has also developed and disseminated 960 Resettlement Manuals, specifically geared to addressing the needs of women, to 480 agencies/service users working across 22 London boroughs.

Young Women's Project

The young women's service has been raising its profile within the 7 London boroughs it is funded to work. Delivering a total of 6 training sessions to 94 housing professionals in 'risk awareness' in relation to homelessness and young women, 10 workshops to 111 young women in the Scarlet Centre and 7 workshops to 332 young women in schools in South London boroughs. Issues covered include: tenancy sustainment, communication, healthy relationships, sexual health, violence and substance misuse.

In addition Eaves has worked in partnership with Feminist Web who have delivered 6 workshops at Lambeth College, St Louise Hostel, Cecil and Central hostel, targeting a further 68 women in raising awareness of homelessness.

London Exiting Action Project

The LEA project (London Exiting Action Project) recruited new part and full time workers in November 2009 and February 2010. The team has focussed on developing partnership work which is particularly important for this service in order to fully develop, reach and meet the needs of women wishing to exit prostitution. This work has resulted in active referral pathways, satellite services being delivered within external agencies, co-facilitation of training and workshops to both service users and agencies.

A total of 88 women wanting to exit prostitution have been supported during this period, including referrals to counselling and substance misuse services. A total of 8 workshops have been delivered to 67 women and 11 training sessions provided to 199 professionals from a total of 143 voluntary and statutory agencies on the theme of prostitution and the importance of exiting strategies. The workshops have included: 'Keeping Safe', mental health and well being, substance misuse and accessing education and employment with Southwark Job Centre Plus.

The Amina Scheme

The Amina Scheme, a unique peer support and befriending project for women who have been raped, sexually assaulted or abused, continued to attract unprecedented numbers of new volunteers wanting to access the training programme this year. The newly trained volunteers bolstered the existing team which continued to support vulnerable women across London.

The service users accessing the scheme have spoken out to family and friends about the abuse they experienced, given evidence to help imprison the men who abused them, addressed issues of self harm, eating disorders and anxiety and some have left the scheme to pursue higher education in a new area, including gaining prestigious bursaries and scholarships to professional training courses. As one of them said:

"the peer support I gained from Amina helped me to keep my life on track ... This service is what it takes to break a chain of abuse and acceptance. I can't overestimate how important an external, safe, supportive environment is to helping people to reject abuse and to accept they have a right to live in comfort and safety."

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Over the last 12 months the volunteers on the Amina Scheme have also made some amazing contributions to ending violence against women. They have supported women's rights at events such as Million Women Rise and Reclaim the Night, taken part in conferences and media interviews, and given consultation support to the Crown Prosecution Service and the Victims Review from the Home Office.

The workers within the service have given support to the work of the Metropolitan Police Service and their Domestic and Sexual Violence Review Board. Members of the team also acted as specialist advisors instrumental in the production of the Independent Police Complaints Commission report into the police investigation of black cab driver and rapist John Worboys.

Counselling Service

Eaves counselling service in partnership with the Minister Centre has been operational since August 2009. After initial teething problems a total of 172 referrals have been received during the period, 31 women received counselling (a 16 week programme). In addition 11 monthly counsellor led support groups were established and delivered to women who have been affected by rape and sexual abuse and 3 monthly counsellor led support groups have been set up for women affected by domestic violence. Feedback from service users has been positive with women reporting increased confidence and self esteem. In response to service users needs Eaves is now adjusting the service to deliver more evening and weekend counselling sessions.

During this period Eaves have been successful in obtaining funding from the London borough of Lambeth and the Home Office for an Independent Sexual Violence Advocate to support women who have been sexually assaulted in the borough of Lambeth. The post is due to commence in the summer.

All of the 6 services that make up the Scarlet Centre have developed enormously over the last year and are having a very positive effect on the lives of the women who access them.

Serafina

Support and accommodation for women and children fleeing domestic violence continued to be provided across the three London Boroughs: Westminster, Kensington and Chelsea and Barking and Dagenham during the period. A total of 66 bed spaces were available for women and children in 10 properties. In addition Community Outreach and Floating Support services were run in Barking and Dagenham and Kensington and Chelsea and a family and children's service in partnership with Sure Start in Westminster.

In addition to constantly reviewing and updating services delivered in Eaves refuges the year was dominated by discussions on the development of a new domestic violence model and pan London awareness raising project directly targeting women living in the community.

Westminster

From April 2009 to the end of March 2010, 102 women and 145 children accessed the five refuges in Westminster (3 of the refuges were first stage, providing 25 bedspaces and 2 were second stage, providing 10 bedspaces).

The total number of families represented a diverse mix in terms of ethnicity and faiths. The children varied in age from a few months to 16 years old and there were an almost equal number of boys and girls. The average length of stay in the first stage refuges was between six and eight months.

The team continued to develop excellent working relationships with other agencies in the borough including: Westminster Housing Options team which delivered seminars in the refuges to inform service users of their realistic move-on options and the Home Start team

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Report of the Trustees for the year ended 31st March 2010

which provided in-house counselling sessions for service users. Both initiatives, in different ways, proved to be very useful in supporting the service users.

The first stage of the refuge improvement programme was agreed and work was undertaken at Rukiya house with communal areas being decorated and new flooring laid. The improvements were welcomed by staff and service users both reporting that the re-decoration had changed the feel of the house and has made it more welcoming.

The 2 Family Relationships Workers based in Westminster continued their work with families in the catchment area funded by Sure Start. The staff provide a community based family support service for women with at least one child under 6, who are either currently experiencing domestic violence or have recently escaped domestic violence, living in a Sure Start Children's Centre in the borough. The main focus of the service is on:

- Personal safety of women and children
- Parenting concerns
- Identifying options facilitating women to make informed choices
- Identifying and meeting support needs

The children's services team continued their excellent work with the children and families in the refuge; in spite of a very restrictive budget, which limits the types of activities that can be provided. This year's summer play scheme was a great success and was well attended by the families. This included trips to museums, to the seaside, theme parks and swimming.

The team also led the development of Eaves refuge's annual sports day. A very successful event where staff, service users and their children competed in traditional sports such as the egg and spoon race for the Eaves cup. A great event for bringing service users together in a healthy family atmosphere.

Kensington and Chelsea

The 2 refuges in Kensington and Chelsea provide accommodation for 11 women and their children. During 2009/10, 37 women and 32 children accessed the refuge. They represented the diversity of London, with an average length of stay of approximately six months.

The refuge examined ways to expand Service User Involvement and engage women. A number of guest speakers were invited to work with the women in the following areas:

- Cook and Taste held a 6 week cookery class
- Kensington and Chelsea Fire Brigade discussed fire safety in the home
- Terrence Higgins Trust gave advice and information about sexual health
- The Scarlet Centre delivered quarterly confidence-building sessions

During the period all bedrooms in the first stage refuge were redecorated which improved the quality of the accommodation offered to women, and a tenacious property management team is working hard to ensure that standards are maintained.

Resettlement continued to prove challenging with demands on inner London housing increasing. Staff worked closely with service users encouraging them to consider the widest possible range of housing options available. The Resettlement Worker provided a full resettlement programme to all service users in the refuge when they moved on. This included a range of support from applying for grants for furniture, ensuring utilities are connected to providing local area mapping and home visits. In addition the Children's Service helped with accessing services around health, school/nursery places and ensuring that Social Services maintain support if required.

The Children's Service in the refuge continued to thrive and work within the statutory framework requirements of Safeguarding and passed a formal borough inspection with flying colours in January this year.

The Children and Family Worker provided 4 play sessions per week, the main focus of the work is ensuring access to support around child specific services (health, education, safeguarding). In addition play schemes were run during school holidays which offered the children the opportunity to visit a number of venues including: museums, a Fire Station, the seaside and a trip that was particularly popular was to Garson's 'pick your own fruit and vegetable' farm. In house activities included cooking sessions and arts & crafts.

A Floating Support Worker also provided services in the borough. The service was free and confidential, offering emotional and practical advice on domestic violence, short term crisis intervention, and support in finding refuge or other safe temporary accommodation, as well as information on the criminal justice system and civil legal remedies to domestic violence

The Floating Support worker carried a caseload of 12 women, as set by borough contract and supported 15 women during the period. The primary focus of the service is to enable service users to maintain their independence and live in a safe and secure home environment. Support focuses on safety and minimising risk, tackling isolation and resulting mental issues and accessing support services.

The service was reviewed in 2009/10 to ensure borough contract compliance.

Barking and Dagenham

Barking and Dagenham domestic violence service provided 12 bedspaces in a first and second stage refuge, supporting 29 women and 30 children from 1 April 2009 to 8th January 2010. An excellent service was provided by all the staff at the project with moving feedback received from service users.

Following a successful fundraising initiative Eaves completed the building of the bespoke playroom during the period. All staff especially the Children's Development Worker and the Play Worker were very excited about the building and being able to offer improved space and facilities for the children in the refuge.

In addition Barking and Dagenham continued to:

- Provide free counselling to service users in the refuges through a student counselling diploma programme.
- Provide outreach services to 111 women during the period. Issues covered included: tenancy sustainment, safety planning, legal issues, accommodation problems and accessing other services
- Run the Freedom Programme in the borough. A total of 2 courses covering 12 sessions were delivered raising awareness of what domestic violence is and identifying an abuser. The feedback from local partners and Social Services was very positive.
- Support the White Ribbon Day in association with Dagenham and Redbridge Football Club which encourages match goers to sign a pledge to not commit or condone Domestic Violence.

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- Work in partnership with Goldsmith University's Student Work placement scheme which has proved to be very successful. This not only enables students to gain hands on experience of working with vulnerable people but provides additional services for service users in a cost effective way.

Unfortunately the domestic violence service was put out to tender by the borough during the period and Eaves were unsuccessful in its submission to continue to run the service. The project was a great loss to the organisation.

Chamlong House

Chamlong House had previously been a refuge for women and their children with complex support needs fleeing domestic violence. However the London Borough of Southwark Supporting People Team requested a change of client group from domestic violence to single homeless women with complex needs from April 2009.

The existing Domestic Violence Services Manager and staff developed an excellent service model that enabled service users to have stability in terms of accommodation and support. The Supporting People Team was very complementary about the service as most of the service users had chaotic lifestyles and were previously unable to settle. The DVSM and Chamlong House staff worked very hard to ensure the service delivered enabled the best outcomes for service users. Unfortunately the funding was reduced which meant Eaves were subsidising the service from reserves. Following negotiations Eaves decided it was unable to continue to run the service at a deficit and issued a letter in February 2010 terminating the contract.

The Sojourner Project

In November 2009 Eaves was invited by the Home Office to run a pilot for women with no recourse to public funds fleeing domestic violence who had entered the country on a spousal visa. To meet the needs of the women and children Eaves established 22 bedspaces in London and set up 63 service level agreements with voluntary sector agencies working nationally. All agencies provided accommodation, advice and support to women on the scheme and assisted them in applying for Indefinite Leave to Remain under the Domestic Violence Rule.

During the period Sojourner has received 242 referrals of which 131 were found to be eligible for funding and supported in refuges across the UK. During the period 20 women were granted Indefinite Leave to Remain in the UK under the Domestic Violence Rule and 5 have were rejected but given the right to appeal. The remainder were still waiting for decisions on their applications.

The initial 4 month pilot project started at the end of October 2009 but was extended until the end of March and has subsequently been further extended until the end of March 2011. This project has been a fantastic success, particularly given the speed with which it was set up, and the organisation has learnt a great deal from the process and working with partner agencies nationally.

Financial Review

During this period funding for the majority of Eaves services was secure. This included:

- Supporting People funding for refuge provision for women and children escaping domestic violence with the London borough of Westminster and the Royal Borough of Kensington and Chelsea.
- Home Office funding under an expanded contract totalling £3.7 million over two years. This enabled the expansion of the Poppy Project to include additional

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bedspaces in London taking it up to 40 and new bedspaces from bases in Sheffield (9) and Cardiff (5). In addition the Poppy service was funded to support women trafficked and exploited in domestic servitude and provide outreach services from bases in both London and Sheffield.

- London Councils funding totalling £775,077 annually over a four year period for a series of interlinked posts/projects including: A Young Women's Worker, an Exiting Prostitution and Counter Trafficking Worker, a Resettlement Service, part funding towards a Research Team, £30,000 towards the provision of services for women with no recourse to public funds an Advice Centre for women affected by all forms of sexual violence which included a counselling and peer support service.
- Big Lottery funding, the second year of a 3 year grant for a research project around the issue of 'What works in exiting prostitution'.

In addition Eaves were delighted to be asked to run an initial 4 month pilot project by the Home Office for women who had experienced domestic violence but had no recourse to public funds (The Sojourner Project). This project was set up in October 2009 but due to its success has now been extended to March 2011. Funding received during this period was £168,370.

The greatest loss during this period was the Barking and Dagenham refuge service through a Supporting People tender process. This was an excellent service with a dedicated staff team. The impact of the loss of both the project and staff and the financial effect on Eaves income was considerable (£283,721 per annum).

Eaves lease on its head office space concluded in 2009. A timely event given the need for increase office space to accommodate the organisations new services. Eaves successfully negotiated a good value contract which included:

- Space for setting up the new Scarlet Centre (including counselling and advice rooms, a drop in area and IT facility for service users)
- A Board/Training Room for the running of workshops, consultation meetings and events
- Increased office space to allow for the accommodation of current head office staff in one area and allowed room for expansion

Moving costs including dilapidations for the old office totalled £35,540. The set up of the new office space to be depreciated over 4 years is £28,532 per annum.

The end of the year saw a surplus £5,659. This increased reserves to £1,123,134 of which £938,439 are unrestricted.

Principal Funding Sources

Eaves received funding from a variety of sources during this year. The five main income streams were:

- The Supporting People Programme. A total of 4 London boroughs provided £1,025,447 (19%) of income towards accommodation and support for single homeless women and women and children escaping domestic violence
- From rent received from supported housing and refuge service users £593,046 (11%)
- London Councils provided £716,761 (13%) of income towards the Lilith Project, women with 'no recourse to public funds' and the Scarlet Centre projects.

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- The Office for Criminal Justice Reform provided £1,850,000 (34%) of income towards the expanded services of the POPPY Team
- The Home Office provided £413,630 (8%) towards a pilot project for women experiencing domestic violence with 'no recourse to public funds'.

Apart from the funders detailed above, no one organisation or individual has contributed more than 3% of Eaves total income.

Investment Performance

All funds surplus to current operating requirements were held by Close Brothers in a treasury account. Due to the economic downturn and low interest rates the interest obtained in 2009/10 was £12,910 a reduction of £37,132 (74%) on the previous year (£50,042).

Reserves Policy

Eaves Reserves Policy was reviewed by the Finance Sub Committee and the Board in January 2010. The Reserves Policy forms an integral part of the system of financial control and management of the organisation.

Current unrestricted reserve levels are £938,439 which falls short of the 3 months running cost target (£1,344,280). Eaves Board remain committed to building reserve levels that will enable the organisation to cover known liabilities and contingencies, absorb setbacks and take advantage of change and development opportunities. However the Board acknowledge that given the current economic situation this is going to be a challenge. In order to increase Eaves fundraising opportunities Eaves Board agreed to recruit a Corporate Fundraiser to tap into an area of potential funding that Eaves has not previously accessed.

Plans for Future Periods

The main focus over the 2010/11 financial year will be to:

- Conduct a strategic Review of the charity
- Prepare Eaves for the re-tendering of the Anti-trafficking services
- Increase fundraising opportunities (particularly in the corporate sector)
- Lobby against the potential loss or substantial reduction of London Councils funding.
- Review governance arrangements

Statement of Board of Managements' Responsibilities

The trustees (who are also directors of Eaves Housing for Women Limited for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;

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- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Members of the Board of Management

Members of the Board of Management, who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out on page one.

In accordance with company law, as the company's directors, we certify that:


- So far as we are aware, there is no relevant audit information of which the company's auditors are unaware
- As the directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Auditors

Kingston Smith was confirmed as Eaves' auditors for the 2009/10 financial year at the Annual General Meeting on 6 August 2009.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (issued in March 2005).

Approved by the Board of Management on 23rd November 2010 and signed on its behalf by:



(Vice Chair)

**Independent Auditors' Report to the Members of
Eaves Housing for Women**

We have audited the financial statements of Eaves Housing for Women for the year ended 31 March 2010 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. These financial statements have been prepared in accordance with the accounting policies set out therein.

This report is made solely to the charitable company's members, as a body, in accordance with Sections 495 and 496 of the Companies Act 2006. Our audit work has been undertaken for no purpose other than to draw to the attention of the charitable company's members those matters which we are required to include in an auditor's report addressed to them. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective Responsibilities of Trustees and Auditors

The trustees' (who are also the directors of the charitable company for the purposes of company law) responsibilities for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and for being satisfied that the financial statements give a true and fair view are set out in the Statement of Trustees' Responsibilities.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the financial statements give a true and fair view, have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice and have been prepared in accordance with the Companies Act 2006. We also report to you whether, in our opinion, the information given in the Trustees' Annual Report is consistent with the financial statements.

In addition we report to you if, in our opinion, the charitable company has not kept adequate accounting records, if the charitable company's financial statements are not in agreement with the accounting records and returns, if we have not received all the information and explanations we require for our audit, or if certain disclosures of trustees' remuneration specified by law are not made.

We read the Trustees' Annual Report and consider the implication for our report if we become aware of any apparent misstatements within it.

Basis of Audit Opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charitable company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also

Eaves Housing for Women Limited
Report of the Trustees for the year ended 31st March 2010

evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion:

- the financial statements give a true and fair view of the state of the charitable company's affairs as at 31 March 2010 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- the financial statements have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- the financial statements have been prepared in accordance with the Companies Act 2006; and
- the information provided in the Trustees' Annual Report is consistent with the financial statements.

Neil Finlayson

Neil Finlayson

for and on behalf of Kingston Smith LLP, Statutory Auditor

Devonshire House
60 Goswell Road
London EC1M 7AD

9 December 2010

Eaves Housing for Women Limited

Statement of financial activities (incorporating an income and expenditure account)

For the year ended 31 March 2010

| | Note | Restricted £ | Unrestricted £ | 2010 Total £ | 2009 Total £ |
|---|------|------------------|-------------------|--------------------|--------------------|
| Incoming resources | | | | | |
| <i>Incoming resources from generated funds:</i> | | | | | |
| Voluntary Income | 2 | - | 99,594 | 99,594 | 118,805 |
| Investment Income | | - | 12,910 | 12,910 | 50,042 |
| General Income | | - | 68,438 | 68,438 | - |
| <i>Incoming resources from charitable activities:</i> | | | | | |
| Poppy | 3a | 1,875,151 | 4,120 | 1,879,271 | 2,043,920 |
| Serafina | 3b | 735,707 | 1,655,670 | 2,391,377 | 1,953,716 |
| Lilith Research & Development | 3c | 357,675 | 229 | 357,904 | 308,824 |
| Scarlet Centre | 3d | 573,284 | - | 573,284 | 230,795 |
| Total incoming resources | | 3,541,817 | 1,840,961 | 5,382,778 | 4,706,102 |
| Resources expended | | | | | |
| <i>Cost of generating funds</i> | | 220 | 121,483 | 121,703 | 70,671 |
| <i>Charitable Activities</i> | | | | | |
| Poppy | | 1,859,663 | 8,134 | 1,867,797 | 1,836,153 |
| Serafina | | 729,945 | 1,672,266 | 2,402,211 | 1,863,864 |
| Lilith Research & Development | | 391,152 | 11,758 | 402,910 | 291,711 |
| Scarlet Centre | | 567,627 | 137 | 567,764 | 399,203 |
| <i>Governance Costs</i> | | - | 14,734 | 14,734 | 12,885 |
| Total resources expended | 4 | 3,548,607 | 1,828,512 | 5,377,119 | 4,474,487 |
| Net (outgoing) incoming resources for the year | 5 | (6,790) | 12,449 | 5,659 | 231,615 |
| Funds Brought Forward | | 191,485 | 925,990 | 1,117,475 | 885,860 |
| Funds Carried Forward | | 184,695 | 938,439 | 1,123,134 | 1,117,475 |

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 13 to the financial statements.

Eaves Housing for Women Limited

Balance sheet

As at 31 March 2010

| | Note | £ | 2010 £ | 2009 £ |
|---|------|------------------|------------------|-----------|
| Tangible fixed assets | 8 | | 148,594 | 54,714 |
| Current assets | | | | |
| Debtors | 9 | 635,186 | | 489,112 |
| Short term deposits | 10 | 669,109 | | 908,138 |
| Cash at bank and in hand | | 578,040 | | 492,488 |
| | | 1,882,335 | | 1,889,738 |
| Creditors: amounts falling due within one year | 11 | 907,795 | | 826,977 |
| Net current assets | | | 974,540 | 1,062,761 |
| Net assets | 12 | | 1,123,134 | 1,117,475 |
| Funds | | | | |
| Restricted funds | | | 184,695 | 191,485 |
| Unrestricted funds | | | | |
| Designated funds | | | 591,706 | 620,960 |
| General funds | | | 346,733 | 305,030 |
| Total funds | 13 | | 1,123,134 | 1,117,475 |

Approved by the Board of Management on 23rd November 2010 and signed on its behalf by



J Harris
Treasurer

Company Number: 1322750

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

1. Accounting policies

- a) The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards and follow the recommendations in Statement of Recommended Practice - Accounting and Reporting by Charities (revised in March 2005) and the Companies Act 2006.
- b) Income from charges to residents is included when receivable.
- c) Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- d) Revenue grants are credited to incoming resources when they are received or receivable, whichever is earlier. Income is deferred only when the charity has to fulfil conditions before becoming entitled to it or where the donor has specified that the income is to be expended in a future period.
- e) Grants for the purchase of fixed assets and the value of gifts of fixed assets are credited to restricted incoming resources when receivable. Depreciation on the fixed assets purchased with such grants is charged against the restricted fund.
- f) Depreciation is provided on all tangible fixed assets at rates calculated to write each asset down to its estimated residual value evenly over its expected useful life, as follows:

| | |
|------------------------|-------------------------|
| Leasehold improvements | - 4 years |
| Equipment & Furniture | - Between 3 and 7 years |

All assets of £500 or more are capitalised.

- g) Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is identified and charged to the fund, together with a fair allocation of overheads.
- h) Unrestricted funds are grants and other income received or generated for the charitable purposes.
- i) Designated funds are unrestricted funds earmarked by the board of management for particular purposes.
- j) The charitable company offers all staff the option of a stakeholder pension scheme. The charitable company pays an agreed contribution to employees who have a stakeholder pension under the scheme offered. The assets of the pensions are independent from the company and the pension cost charge represents contributions payable. The charitable company has no additional liability other than for the payment of those contributions.
- k) Direct costs are charged against the activity to which they relate. Indirect staff costs, support costs and overhead expenses are apportioned on the following basis, which is an estimate, based on staff time, of the amount attributable to each activity.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

1. Accounting policies (continued)

| | |
|-------------------------------|-----|
| Fundraising | 3% |
| Poppy | 29% |
| Serafina | 48% |
| Lilith Research & Development | 10% |
| Scarlet Centre | 10% |

Organisational costs include the management of the charitable company's assets, organisation management and compliance with constitutional and statutory requirements.

Indirect staff costs, support costs and overhead expenses have been re-apportioned in line with growth and direction the organisation has undergone in the current financial year, this will be reviewed on a regular basis.

- l) Rentals of assets held under operating leases are charged against revenue on a straight line basis over the life of the lease. No assets are held under hire purchase agreements or finance leases.

2. Voluntary Income

| | Restricted £ | Unrestricted £ | 2010 Total £ | 2009 Total £ |
|-------------------------------|-----------------|-------------------|--------------------|--------------------|
| Donations | | | | |
| Poppy | - | 23,969 | 23,969 | 33,757 |
| Serafina | - | - | - | 7,309 |
| Lilith Research & Development | - | - | - | 5 |
| General | - | 75,625 | 75,625 | 77,734 |
| | <u>-</u> | <u>99,594</u> | <u>99,594</u> | <u>118,805</u> |

3a. Poppy

Provides support and accommodation for women who have been trafficked into the UK

| | Restricted £ | Unrestricted £ | 2010 Total £ | 2009 Total £ |
|----------------------------------|------------------|-------------------|--------------------|--------------------|
| Home Office | 1,850,000 | - | 1,850,000 | 1,400,000 |
| Income from charges to residents | - | - | - | 286,068 |
| Supporting People Grants | - | - | - | 160,319 |
| Babcock & Brown | 6,829 | - | 6,829 | 17,500 |
| Besom | - | - | - | 2,999 |
| Edward Smart Charitable Trust | 10,000 | - | 10,000 | - |
| Seymour Trust | 1,000 | - | 1,000 | - |
| Odanadi UK | 4,652 | - | 4,652 | - |
| Fidelity UK | 2,670 | - | 2,670 | - |
| Sundry income | - | 4,120 | 4,120 | 177,034 |
| | <u>1,875,151</u> | <u>4,120</u> | <u>1,879,271</u> | <u>2,043,920</u> |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

3b. Serafina

Provides support and accommodation for women and their children escaping domestic violence

| | Restricted | Unrestricted | 2010 Total | 2009 Total |
|---|----------------|------------------|-------------------------|------------------|
| | £ | £ | £ | £ |
| Income from charges to residents | - | 593,046 | 593,046 | 571,465 |
| Supporting People Grants | - | 1,025,447 | 1,025,447 | 1,116,825 |
| Home Office | 413,630 | - | 413,630 | - |
| London Councils No Recourse | 30,000 | - | 30,000 | 17,500 |
| London Councils - Outcomes | 25,081 | - | 25,081 | - |
| Sure Start - Westminster | 72,937 | - | 72,937 | 66,639 |
| London Catalyst | 2,000 | - | 2,000 | 2,500 |
| Royal Borough of Kensington and Chelsea | 33,783 | - | 33,783 | 25,083 |
| London Councils Children's Project | - | - | - | 9,213 |
| Westminster City Council | 40,369 | - | 40,369 | 40,369 |
| London Borough of Barking and Dagenham | - | - | - | 14,810 |
| BBC Children in Need | 47,613 | - | 47,613 | 31,168 |
| Mercers | 10,000 | - | 10,000 | - |
| Charles Hayward | 25,000 | - | 25,000 | - |
| John Lyons | 11,665 | - | 11,665 | 20,000 |
| Ford Britian | 500 | - | 500 | - |
| Trusthouse Foundation | 12,000 | - | 12,000 | - |
| ACT Foundation | 4,214 | - | 4,214 | - |
| Tesco | 2,465 | - | 2,465 | - |
| Fidelity UK | 4,450 | - | 4,450 | - |
| Goldsmith | - | - | - | 2,380 |
| Charles French | - | - | - | 2,000 |
| Fowler Smith | - | - | - | 3,000 |
| JP Morgan | - | - | - | 10,000 |
| Macquarie Group | - | - | - | 2,532 |
| Sundry income | - | 37,177 | 37,177 | 18,232 |
| | <u>735,707</u> | <u>1,655,670</u> | <u>2,391,377</u> | <u>1,953,716</u> |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

3c. Lilit Research & Development

A second tier project working on violence against women issues

| | Restricted £ | Unrestricted £ | 2010 Total £ | 2009 Total £ |
|----------------------------|-----------------|-------------------|--------------------|--------------------|
| London Councils | 89,286 | - | 89,286 | 109,134 |
| Criminal Justice | 30,104 | - | 30,104 | 30,104 |
| Bridge House Trust | 24,208 | - | 24,208 | 44,292 |
| City Bridge | 8,333 | - | 8,333 | - |
| Sundry Income | - | - | - | 338 |
| Trust for London | 55,203 | - | 55,203 | 30,075 |
| Oak Foundation | - | - | - | 49,484 |
| Goldsmith | - | - | - | 3,220 |
| Big Lottery | 131,987 | - | 131,987 | 11,000 |
| London Borough of Endfield | - | - | - | 7,671 |
| London Borough of Camden | 10,000 | - | 10,000 | - |
| Matrix | 3,000 | - | 3,000 | 3,000 |
| Comic Relief | 4,664 | - | 4,664 | - |
| Fidelity UK | 890 | - | 890 | - |
| Babcock Brown | - | - | - | 17,500 |
| Reports | - | 109 | 109 | 5 |
| Sundry Income | - | 120 | 120 | 3,001 |
| | <u>357,675</u> | <u>229</u> | <u>357,904</u> | <u>308,824</u> |

3d. Scarlet Centre

Advice and support for women who have experienced domestic and sexual violence

| | Restricted £ | Unrestricted £ | 2010 Total £ | 2009 Total |
|---------------------------------|-----------------|-------------------|--------------------|----------------|
| London Councils | | | | - |
| Young Womens Project | 51,912 | - | 51,912 | 20,679 |
| Resettlement Project | 105,898 | - | 105,898 | 52,439 |
| Counselling & Amina | 110,885 | - | 110,885 | 25,188 |
| Advice Centre | 192,101 | - | 192,101 | 22,936 |
| Lea (previously Poppy Research) | 102,098 | - | 102,098 | 105,553 |
| Database | 9,500 | - | 9,500 | - |
| Fidelity UK | 890 | - | 890 | - |
| Vinters Group | - | - | - | 4,000 |
| | <u>573,284</u> | <u>-</u> | <u>573,284</u> | <u>230,795</u> |

The grants from the London Councils £30,000 (2008/09 £17,500) towards supporting women with No Recourse to Public Funds and of £89,286 (2008/09 £109,134) towards salaries and running costs for the Lilit Project and £51,912 (2008/09 £20,679) towards salaries and running cost of the Young Women's Project and of £105,898 (2008/09 £52,439) and of £110,885 (2008/09 £25,188) towards salaries and running cost of the Counselling and Amina Services and of £192,101 (2008/09 £22,936) towards salaries and running costs of the Scarlet Centre and of £102,098 (2008/09 £105,553) towards salaries and running costs of the Lea Project) were all fully utilised in the year for the purposes for which they were awarded.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

| 4. Total resources expended | Cost of generating funds £ | Poppy £ | Serafina £ | Liith R&D £ | Scarlet Centre £ | Governance Costs £ | 2010 Total £ | 2009 Total £ |
|------------------------------------|---|--------------------|-----------------------|--------------------------------|---------------------------------|-----------------------------------|-----------------------------|-----------------------------|
| Staff costs (note 6) | 86,060 | 821,571 | 1,391,436 | 256,871 | 326,654 | - | 2,882,592 | 2,472,621 |
| Housing costs | - | 25,154 | 158,567 | - | - | - | 183,721 | 137,269 |
| RSL costs | - | 147,737 | 173,945 | - | - | - | 321,682 | 319,309 |
| Head office costs | 12,798 | 54,173 | 16,436 | 19,107 | 20,112 | - | 122,626 | 100,855 |
| Refuge office costs | - | 2,243 | 20,793 | - | - | - | 23,036 | 16,638 |
| Lighting & heating | 383 | 25,031 | 49,994 | 1,302 | 1,302 | - | 78,012 | 94,989 |
| Telephone & TV | 1,068 | 21,987 | 48,036 | 4,495 | 4,872 | - | 80,458 | 93,457 |
| Office security & equipment | 376 | 3,607 | 975 | 1,278 | 1,278 | - | 7,514 | 3,047 |
| Insurance | 752 | 7,265 | 12,024 | 2,505 | 2,505 | - | 25,051 | 21,923 |
| Council tax & business rates | 351 | 10,850 | 8,095 | 1,194 | 1,194 | - | 21,684 | 25,290 |
| Depreciation | 2,469 | 25,930 | 61,985 | 8,338 | 8,338 | - | 107,060 | 33,833 |
| Sundries | 202 | 1,003 | 3,405 | 674 | 674 | - | 5,958 | 4,325 |
| Service user costs | - | 240,719 | 221,179 | - | 14,333 | - | 476,231 | 444,900 |
| Postage & couriers | 113 | 2,816 | 440 | 493 | 385 | - | 4,247 | 6,200 |
| Rent & service charge (Office) | 5,291 | 54,109 | 24,073 | 17,990 | 62,921 | - | 164,384 | 167,575 |
| Travel | 112 | 28,228 | 14,998 | 5,835 | 977 | - | 50,150 | 38,416 |
| Promotion | 70 | 676 | 1,117 | 14,594 | 4,934 | - | 21,391 | 21,242 |
| Audit and accountancy | - | - | - | - | - | 14,734 | 14,734 | 12,885 |
| Bank charges | 126 | 1,218 | 2,016 | 420 | 420 | - | 4,200 | 3,287 |
| Management fees | - | 230,226 | - | 3,075 | 60,818 | - | 294,119 | 27,643 |
| Children's activities | - | - | 11,388 | - | - | - | 11,388 | 13,223 |
| Research & development | - | 6,474 | - | 26,727 | 10,000 | - | 43,201 | 8,522 |
| Support costs | 11,532 | 156,780 | 181,309 | 38,012 | 46,047 | - | 433,680 | 407,038 |
| TOTAL | 121,703 | 1,867,797 | 2,402,211 | 402,910 | 567,764 | 14,734 | 5,377,119 | 4,474,487 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

5. Net incoming/(outgoing) resources for the year

This is stated after charging / crediting:

| | 2010 £ | 2009 £ |
|--|-----------|-----------|
| Board of management members' remuneration | Nil | Nil |
| Board of management members' reimbursed expenses (2010: 1 member for travel; 2009: 1 member) | Nil | Nil |
| Depreciation | 107,060 | 33,833 |
| Auditors' remuneration: | | |
| ▪ Audit | 13,000 | 12,885 |
| ▪ Accountancy Support Services / underprovision | - | - |
| ▪ Under / (over) provision for previous year | - | - |
| Operating lease rentals: | | |
| ▪ Office over 1 year | 147,624 | - |
| ▪ Photocopier over 1 year | 13,286 | 2,615 |

6. Staff costs and numbers

Staff costs were as follows:

| | 2010 £ | 2009 £ |
|-------------------------------------|------------------|------------------|
| Salaries and wages | 2,317,587 | 2,251,816 |
| Social security costs | 227,615 | 195,280 |
| Pension costs | 142,843 | 120,002 |
| Temporary staff & other staff costs | 403,603 | 195,280 |
| Redundancy costs | 6,252 | - |
| | <u>3,097,900</u> | <u>2,762,378</u> |

One employee was paid more than £60,000 (2009: one).

The number of employees and temporary staff during the year was as follows:

| | 2010 No. | 2009 No. |
|-------------------------------|-------------|-------------|
| Poppy | 20 | 19 |
| Serafina | 33 | 34 |
| Lilith Research & Development | 7 | 6 |
| Scarlet Centre | 7 | 5 |
| Fundraising / PR | 2 | 2 |
| Support | 11 | 8 |
| | <u>80</u> | <u>74</u> |

7. Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

8. Tangible fixed assets

| | Leasehold improvements £ | Hostel furniture £ | Office equipment £ | Computer equipment £ | Motor van £ | Children's playroom £ | Total £ |
|-------------------------|--------------------------------|--------------------------|--------------------------|----------------------------|-------------------|-----------------------------|----------------|
| COST | | | | | | | |
| At 1 April 2009 | - | 46,026 | 22,961 | 64,157 | 7,757 | - | 140,901 |
| Additions in year | 109,040 | 8,811 | 6,093 | 42,079 | - | 34,917 | 200,940 |
| Disposals in year | - | (3,898) | - | (23,333) | (7,757) | (34,917) | (69,905) |
| At 31 March 2010 | 109,040 | 50,939 | 29,054 | 82,903 | - | - | 271,936 |
| DEPRECIATION | | | | | | | |
| At 1 April 2009 | - | 21,570 | 15,894 | 40,966 | 7,757 | - | 86,187 |
| Charge for the year | 27,260 | 11,608 | 5,384 | 27,891 | - | 34,917 | 107,060 |
| Disposals in year | - | (3,898) | - | (23,333) | (7,757) | (34,917) | (69,905) |
| At 31 March 2010 | 27,260 | 29,280 | 21,278 | 45,524 | - | - | 123,342 |
| NET BOOK VALUE | | | | | | | |
| At 31 March 2010 | 81,780 | 21,659 | 7,776 | 37,379 | - | - | 148,594 |
| At 31 March 2009 | - | 24,456 | 7,067 | 23,191 | - | - | 54,714 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

9. Debtors

| | 2010 £ | 2009 £ |
|------------------------------------|----------------|----------------|
| Arrears of charges | 86,261 | 75,710 |
| Less: provision for doubtful debts | (52,125) | (53,166) |
| Amounts due from funding bodies | 450,428 | 360,355 |
| Rent deposit | 11,700 | 22,795 |
| Other debtors and prepayments | 138,922 | 83,418 |
| | 635,186 | 489,112 |

10. Short term deposits

Short term deposits represent money held on fixed term deposit accounts requiring more than 24 hours notice to be withdrawn without penalty.

11. Creditors : amounts falling due within one year

| | 2010 £ | 2009 £ |
|-----------------------------------|----------------|----------------|
| Tax & social security | - | 66,993 |
| Prepayments of residents' charges | 154,510 | 192,500 |
| Deferred income | 288,243 | 230,672 |
| Other creditors | 375,623 | 257,187 |
| Accruals | 89,419 | 79,625 |
| | 907,795 | 826,977 |
| Deferred income b/fwd | 230,672 | 181,251 |
| Movement in year | 57,571 | 49,421 |
| Deferred income c/fwd | 288,243 | 230,672 |

12. Analysis of net assets between funds

| | Restricted funds £ | Designated funds £ | Unrestricted funds £ | Total funds £ |
|------------------------------------|--------------------------|--------------------------|----------------------------|------------------|
| Tangible fixed assets | - | - | 148,594 | 148,594 |
| Current assets | 184,695 | 591,706 | 1,105,934 | 1,882,335 |
| Current liabilities | - | - | (907,795) | (907,795) |
| Net assets at 31 March 2010 | 184,695 | 591,706 | 346,733 | 1,123,134 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

13. Movements in funds

| | At 1 April 2009 £ | Incoming resources £ | Outgoing resources £ | Transfers £ | At 31 March 2010 £ |
|-------------------------------|-------------------------|----------------------------|----------------------------|----------------|--------------------------|
| Restricted funds: | | | | | |
| Poppy Project | - | 1,850,000 | (1,824,527) | - | 25,473 |
| Babcock & Brown | 4,000 | 6,829 | (9,715) | - | 1,114 |
| Besom | 1,149 | - | (1,149) | - | - |
| Edward Smart Charitable | - | 10,000 | - | - | 10,000 |
| Seymour Trust | - | 1,000 | - | - | 1,000 |
| Odanadi UK | - | 4,652 | (4,652) | - | - |
| Legal Costs Poppy | 9,950 | - | (9,950) | - | - |
| Trafficked Women | 28,500 | - | (7,545) | - | 20,955 |
| Body Shop | 7,500 | - | (7,500) | - | - |
| Sojourner | - | 413,630 | (413,630) | - | - |
| London Councils No Recourse | - | 30,000 | (30,000) | - | - |
| London Councils | - | 34,581 | - | - | 34,581 |
| Sure Start | - | 72,937 | (72,937) | - | - |
| London Catalyst | 4,442 | 2,000 | (1,635) | - | 4,807 |
| Childrens' Project | | | | | |
| Kensington and Chelsea | - | 33,783 | (33,783) | - | - |
| Westminster | - | 40,369 | (40,369) | - | - |
| BBC Children in Need | - | 47,613 | (47,613) | - | - |
| Mercers | - | 10,000 | (2,500) | - | 7,500 |
| Charles Hayward | - | 25,000 | (16,250) | - | 8,750 |
| John Lyons | 8,335 | 11,665 | (20,000) | - | - |
| Tudor Trust | 4,000 | - | (4,000) | - | - |
| Ironmongers | 4,994 | - | - | - | 4,994 |
| Clothes Workers Foundation | 20,000 | - | (20,000) | - | - |
| Charles French | 2,000 | - | (2,000) | - | - |
| Ford Britain | - | 500 | (500) | - | - |
| Trusthouse Foundation | - | 12,000 | (12,000) | - | - |
| Macquarie Group | 2,532 | - | (2,532) | - | - |
| ACT Foundation | - | 4,214 | (4,214) | - | - |
| Tesco | - | 2,465 | (2,465) | - | - |
| Children's Clothing | 333 | - | - | - | 333 |
| Reading is Fundamental | 91 | - | - | - | 91 |
| Women Without Recourse | 13,040 | - | - | - | 13,040 |
| Mini-bus | 25,000 | - | - | - | 25,000 |
| Lilith R&D | - | 89,286 | (89,286) | - | - |
| SVAAN | - | 54,312 | (42,074) | - | 12,238 |
| City Bridge Trust | - | 8,333 | (8,333) | - | - |
| Trust for London | - | 55,203 | (50,203) | - | 5,000 |
| Oak Foundation | 45,360 | - | (37,113) | - | 8,247 |
| Big Lottery | - | 131,987 | (131,987) | - | - |
| London Borough of Camden | - | 10,000 | (10,000) | - | - |
| The Matrix Fund | - | 3,000 | (3,000) | - | - |
| Comic Relief | 6,259 | 4,664 | (10,923) | - | - |
| Scarlet Centre | - | 562,894 | (562,894) | - | - |
| Vinters Group | 4,000 | - | (4,000) | - | - |
| Fidelity UK | - | 8,900 | (7,328) | - | 1,572 |
| Total restricted funds | 191,485 | 3,541,818 | (3,548,608) | - | 184,695 |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

| | At 1 April 2009 | Incoming resources | Outgoing resources | Transfers | At 31 March 2010 |
|---------------------------------|--------------------|-----------------------|-----------------------|-----------------|---------------------|
| Unrestricted funds: | | | | | |
| <i>Designated funds:</i> | | | | | |
| Furniture replacement | 79,304 | - | - | 27,070 | 106,374 |
| Internal decorations | 58,739 | - | (12,800) | 23,548 | 69,487 |
| Employment obligations | 70,000 | - | - | 28,000 | 98,000 |
| Organisational development | 14,527 | - | - | - | 14,527 |
| New initiatives | 10,000 | - | - | 10,000 | 20,000 |
| Public Events | 10,000 | - | - | (10,000) | - |
| Welfare Fund | 10,000 | - | - | - | 10,000 |
| Consultancy | 50,000 | - | - | (20,000) | 30,000 |
| Board Development | 8,000 | - | - | (3,000) | 5,000 |
| PR Events | 18,000 | - | - | (8,000) | 10,000 |
| Legal Costs | 5,271 | - | - | 8,000 | 13,271 |
| Children's Project | 30,576 | - | - | - | 30,576 |
| Information technology | 35,000 | - | (5,608) | - | 29,392 |
| Repairs to refuges | 20,282 | - | (20,282) | - | - |
| Office move | 187,237 | - | (64,072) | - | 123,165 |
| Service User training | 9,524 | - | (2,110) | - | 7,414 |
| Office Lincoln House | 4,500 | - | - | - | 4,500 |
| Volunteering Programme | - | - | - | 20,000 | 20,000 |
| <i>Total designated funds</i> | <u>620,960</u> | <u>-</u> | <u>(104,872)</u> | <u>75,618</u> | <u>591,706</u> |
| General funds | <u>305,030</u> | <u>1,840,961</u> | <u>(1,723,640)</u> | <u>(75,618)</u> | <u>346,733</u> |
| <i>Total unrestricted funds</i> | <u>925,990</u> | <u>1,840,961</u> | <u>(1,828,512)</u> | <u>-</u> | <u>938,439</u> |
| Total funds | <u>1,117,475</u> | <u>5,382,779</u> | <u>(5,377,120)</u> | <u>-</u> | <u>1,123,134</u> |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

Purposes of restricted funds

| | |
|-----------------------------------|---|
| Poppy Support | These funds are for running costs and living expenses for women who were trafficked into prostitution and labour exploitation from outside of the United Kingdom. |
| Babcock & Brown | These funds were used towards the Hera Scheme |
| Besom | This grant is for household goods and furnishings for Poppy housing |
| Edward Smart Charitable Trust | This grant is to run the Hera Programme for Poppy Service Users |
| Seymour Trust | This grant is to pay for baby items for Poppy Service Users |
| Odanadi UK | This grant was to pay for Poppy Service Users festive celebrations |
| Legal Cost Poppy | These funds are to pay for medical and psychiatric reports for women trafficked to claim compensation from their perpetrators |
| Trafficked Women | These funds contribute towards the running costs of the Poppy Project. |
| Sojourner | These funds are for the salaries and running costs of a pilot programme for women with no recourse to public funds |
| London Councils Women No Recourse | These funds are for women with no recourse to public funds who are effected by prostitution or domestic violence to access accommodation |
| Sure Start | These funds contribute towards the salaries and running costs for a Family Relations worker in the Domestic Violence Project |
| London Catalyst | This is a samaritan grant to which individual women can apply for funds for training, house hold goods, resettlement and subsistence costs. |
| Children's Project | These funds contribute towards the salaries and running costs of the Children's Project in the Domestic Violence Projects in Westminster, Kensington and Chelsea and Barking and Dagenham |
| Mini-bus Fund | These funds are to pay for a new mini-bus for the Domestic Violence Projects |
| Women without recourse | These funds are to pay for bedspaces for women who have no recourse to public funds in the Domestic Violence Projects. |
| Lilith R&D | These funds contribute towards the running costs of the Lilith Project. |
| SVAAN | These funds contribute towards the salaries and running costs to provide support to a network of Sexual Violence Agencies |
| City Bridge Trust | These funds contribute towards the salary cost of the Lilith Project |
| Trust for London | These funds are to pay for an Exiting Prostitution Worker |
| Oak Foundation | These funds are to pay for an Anti Trafficking Worker |
| Big Lottery | These funds were used towards salaries and running costs of a |
| London Borough of Camden | These funds were used to pay for a mapping survey of prostitution / trafficking in the borough |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

Purposes of restricted funds cont.

| | |
|-----------------|--|
| The Matrix Fund | These funds were used towards the costs of publishing reports |
| Comic Relief | These funds contribute towards a joint project with BeatBullying to tackle grooming of 12 to 18 year olds for sexual exploitation |
| Scarlet Centre | These funds relate to a number of London Councils funded projects including the Young Women's Homelessness Project, The Resettlement Project, Counselling and the Amina Peer Support Project and the Advice Centre |
| Vintners Group | These funds contribute towards the running costs of the Young Women's Homelessness Project |
| Body Shop | These funds contribute to the running of training courses |

Purposes of designated funds

| | |
|----------------------------|--|
| Furniture replacement | These funds are established to fund a rolling programme of furniture replacement and upgrading at hostels over a five year period. |
| Internal decorations | These funds are established to fund a rolling programme of internal decorations and other improvements in the quality of accommodation over a five year period. The charity is required to decorate premises under hostel management agreements. |
| Employment obligations | This fund was set up to cover current contractual obligations to staff, particularly with regard to benefits such as maternity leave. The current fund represents approximately £679 per employee. |
| Organisational development | This fund was established to meet the ongoing costs of restructuring and developing the organisation. Specific areas of expenditure being team building, financial accounts systems, computer networking, health and safety upgrade of equipment, service delivery review and Board of Management recruitment. |
| New initiatives | This fund has been set up to meet costs involved in developing new services for teenage mothers, survivors of abuse, women escaping prostitution and developments being undertaken by the organisation. |
| Welfare fund | This fund has been set up to meet the welfare needs of service users. |
| Consultancy | This fund has been set up to pay for consultants |
| Board Development | This fund has been set up to meet the recruitment and development needs of new and existing Board Members. |
| P.R. Events | This fund has been set up to meet costs of raising the profile of Eaves as an organisation. |
| Legal Costs | This fund has been set up to meet legal and other financial expenditure as results of mergers with other organisations. |

Eaves Housing for Women Limited

Notes to the financial statements

For the year ended 31 March 2010

Purposes of designated funds cont.

| | |
|------------------------|--|
| Children's Project | These funds have been set up to pay for the Children's Project |
| Information technology | These funds have been set up to pay for improving information technology systems |
| Office move | These funds have been set up to pay for the cost of an office move |
| Service User training | These funds have been set up to pay for training service users |
| Volunteer Programme | These funds have been set up to pay for volunteer programme |

14. Operating lease commitments

As at 31 March 2010 the charitable company had annual commitments under operating leases expiring as follows:

| | 2010 | 2009 |
|---------------------------|----------------|----------|
| | £ | £ |
| 2- 5 years Photocopier | 12,843 | - |
| Leases on building | 147,624 | - |
| | <u>160,467</u> | <u>-</u> |